Revision No. : 03 **Issue No** : 2

Dt of Revision : 25.07.2017 Issue Dt. : 30.06.2003

Issued by : P A

Section : Formats **Documents** : PPM Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/eTBID/GTP

### **Section II - Technical Specification**

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Ve	ndor					
<b>Quotation Num</b>	ber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	The CPRI, Bengaluru seeking Comprehensive AMC for CCTV Surveillance Systems for One year. The		As per			
	vendors shall furnish the following information.		Anne xu re			
1	The bidder should be a Company registered in India under the Companies Act 1956 or a partnership registered under the	Certificate of Incorporation/ Registration				
	India Partnership Act 1932 with their registered office in India for the last five years.					
2	The bidders shall be ISO 9001- 2015.	Valid Certificate to be enclosed				

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Ve	endor					
<b>Quotation Num</b>	iber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
3	The bidder should be operating in the field of	Attested copy of the Memorandum and Articles of				
	Surveillance System maintenance.	Association Byelaws / Notary.				
4	The bidder should have completed at least 2	PO to be enclosed				
	Surveillance AMC (CCTV) Contracts during last three financial year (2016-17, 2017-18, 2018-19).					
5	The bidder shall submit the authorisation letter from	Letter to be enclosed				
6	Panasonic. The bidder should not currently have been	Certified statement from the current Statutory				

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	Vendor					
<b>Quotation Nu</b>	Quotation Number and Date					
					To be completed by	the Bidder
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	blacklisted by any Government	Authorities of the bidder.				
	Agency or under a declaration of					
	ineligibility for fraudulent or					
	corrupt practices or					
	inefficient/ineffective performance					
	or insolvent.					
7	AMC includes 64 IP based	The details of cameras has been enclosed in Annexure I				
	Cameras out of which there are 26					
	PTZ cameras and 38 Fixed cameras.					
8	AMC includes Camera lenses,	Components of Cameras				
	housings, wipers,					

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

Section II -Technical Specification

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Vo	endor					
<b>Quotation Nun</b>	nber and Date					
					To be completed by	the Bidder
					Guaranteed	Specify deviations/
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	Technical	Remarks if any
					Particulars (GTP)	
			<u> </u>			
	heaters, pan/tilt heads, telemetry					
	receivers, interconnecting cabling					
	and wiring ,Camera mounting					
	posts, brackets, conduits,					
	protective covers and NUUO					
	Software.					
9	The bidder shall respond to	Attending a break down calls within stipulated time				
	breakdown calls on					

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Ver	ndor					
<b>Quotation Num</b>	Quotation Number and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	any Cameras listed in AMC and repair / replace defective components with same make and ensure continuous smooth working of the equipment. Cost of repair/replacement/replacement of defective components shall be borne by bidder					
10	If the camera is damaged/tampered by mishandling	Declaration letter to be enclosed				

Revision No. : 03 **Issue No** : 2

Dt of Revision : 25.07.2017 Issue Dt. : 30.06.2003

Issued by : P A

Section : Formats **Documents** : PPM Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/eTBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	Vendor Vendor					
<b>Quotation Nu</b>	mber and Date					_
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	or by accident during servicing and maintenance, the same shall be replaced by the bidder and replacements preferable of same make or better.					
11	CPRI reserves the right to terminate the contract any time without assigning any reason or compensation to the bidder, if the contract is not executed to the satisfaction of CPRI.	Notice period for three months				
12	The maintenance work shall be done during working	Working schedule				

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Ve	endor					
<b>Quotation Num</b>	nber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	hours (9:00 to 17:30hrs). However,					
	in case of emergency maintenance					
	may have to be done beyond office					
	hours and even on holidays prior					
	arrangement through proper					
	communication should be worked					
	out in all cases by the AMC					
	agency					
13	AMC agency has to make	Tools and necessary equipment may be arranged by				
	necessary arrangements to					
	remove the defective cameras and	bidder				
	it has to refix in same place after					
	repair.					
14	Payment will be made at the end	Payment terms				
	of each quarter					

Revision No. : 03 **Issue No** : 2

Dt of Revision : 25.07.2017 Issue Dt. : 30.06.2003

Issued by : P A

Section : Formats **Documents** : PPM Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/@TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	endor					
<b>Quotation Nur</b>	nber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	subject to satisfaction of service and support					
15		Payment terms				
16	The agency shall carryout preventive maintenance for each quarter for all the cameras installed	PM report shall be submitted for every quarter				

Revision No. : 03 **Issue No** : 2

Dt of Revision : 25.07.2017 Issue Dt. : 30.06.2003

Issued by : P A

Section : Formats **Documents** : PPM Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/eTBID/GTP

#### **Section II - Technical Specification**

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	andor .					
	mber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	the Bidder Specify deviations/ Remarks if any
	PM should include but not limited to cleaning cameras, camera lens, lens focus, enclosures and checking wiring & its connectivity and NUUO software. Etc,					
17	Strictly quote as per the format given in Annexure-I	Financial bid				
18	Cameras installed at CPRI campus, Bangalore at	Locations of Cameras				
	following locations: CRTL Bld (Front & Rear), Power Capacitor Lab, Community Centre, MED Office, Tower Testing, CISWU, 33KV substation, PQ Lab (3					

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	endor					
<b>Quotation Num</b>	Quotation Number and Date					
					To be completed by the Bidder	
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	Nos.), EVRC, CCAR (4 Nos.), DG					
	house, PSD block (3					
	Nos.), DCCD-CC1, CC2, CC3,					
	Colony Type1 gate, Colony Type3					
	gate, HO, RACTL, HV gate, SJ					
	Auditorium, Adm-2, HPL gate (2					
	Nos.), Main Gate (2Nos.), Accounts-					
	2(2 Nos.), Scrap Yard, Library (3					
	Nos.), SC Lab (3 Nos.), HRT Lab,					
	Capacitor Lab (2					

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM
Topic : e-Tender Technical Specification Document FORMAT NO.:CPRI/PUR/&TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	/endor					
	mber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	the Bidder Specify deviations/ Remarks if any
	Nos.), Central Stores, LED lab(2 Nos.), Canteen, HV lab(2 Nos.), CPRI Community center(2 Nos.), HPL ctrl room, Security Reception, GH-1,GH-2, HPL Office, T&D Gate(2 Nos.), LCM		Nos	1		
19	AMC Extension for One more year after successful completion of One year if required	AMC charges & terms and condition remain same for  Second year				
20	The bidder shall take all precautionary measures in order to ensure the safety of their	Safety Measure.				
	personal working in the office while executing the work.					

Revision No. : 03 **Issue No** : 2

Dt of Revision : 25.07.2017 Issue Dt. : 30.06.2003

Issued by : P A

Section : Formats **Documents** : PPM Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/eTBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the V	endor					
	mber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	CPRI will not hold any responsibility for the undue incidences / casualties of the bidders					
	to careless or inadvertent or unauthorised					
	operation.					
	Further the bidder shall bear all claims and responsibilities of their working personal.					
21	Service Level Requirement:	Penalty Terms and duration				
1	Response time for complaints after call register	within 4 Hour				
2	Diagnosis & problem fixing of CCTV Cameras (SI	Within 8 hours on working day - No Penalty				

Revision No. : 03 Issue No : 2

Issued by : P A

Section : Formats Documents : PPM

FORMAT NO.:CPRI/PUR/@TBID/GTP

**Section II - Technical Specification** 

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

: e-Tender Technical Specification Document

Topic

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Vendor						
<b>Quotation Nu</b>	mber and Date					
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	Specify deviations/ Remarks if any
	No.3) & related software & hardware issues.					
3	PTZ & Fixed Cameras - Main Gate (2 Nos.), HPL	• > 8 hours (1day) and < 3 working days Rs.200/-				
	gate(2 Nos.),T&D Gate(2 Nos.), High Voltage gate, Head Office gate, colony Type 3 gate.	per day per item				
		• Beyond 3 working days Rs.300/- per day per camera.				
4	All other cameras except above mentioned (Sl.No-3)	Within 2 working day - No Penalty				
5	-Do -	• > 2 working day and < 5 working days Rs.200/-				
		per day per camera				
6	-Do -	Beyond 5 working days Rs.300/- per day per		•		
		camera.				

Revision No. **Issue No** : 2 : 03

Dt of Revision : 25.07.2017 : 30.06.2003 Issue Dt.

Issued by : P A

Section **Documents** : PPM : Formats Topic : e-Tender Technical Specification Document

FORMAT NO.:CPRI/PUR/@TBID/GTP

#### **Section II - Technical Specification**

CENTRAL POWER RESEARCH INSTITUTE, BANGALORE Web: www.cpri.in, www.tenderwizard.com/CPRI, Tele: 080-2207 2271

Tender Enquiry No.: CPRIBLR19MUAD21M544

Description of the Equipment/Goods/Services: Comprehensive AMC for CCTV Surveillance Systems for 1 year

Note: 1) The Offers should be submitted only in this format otherwise the offer will be liable to be rejected.

- 2) All blue fields are mandatorily to be filled in.
- 3) Pre-despatch Inspection & Training expenses shall be borne by CPRI. Information regarding the readiness of the equipment/machinery for the Pre-despatch Inspection should be communicated in writing by the supplier at least 70 (Seventy) days in advance, to obtain clearence from the Ministry, Government of India for deputation of nominated CPRI officers.

Name of the Vendor Quotation Number and Date						
Sl.No.	Parameters	CPRI Specification / Requirements	Unit	Qty	To be completed by Guaranteed Technical Particulars (GTP)	the Bidder Specify deviations/ Remarks if any
	Note: The penalty will be levied and deductions to be affected in the bill submitted for the period having penalty.					

PN: 1) Bidder shall indicate complete details/information how the CPRI GTP are complied with against each and every specification parameters & mere statement of 'complied' do not suffice the requirement.

- 2)A detailed technical/catalogue/literature/phamplet and any other details shall be submitted in hard copy in a sealed cover superscribing enquiry number and due date so as to reach the following address within the due date and time.
- 3) The Indian representative of the foreign/overseas firms shall submit the Letter of Authorization issued by their principals.
- 4) The bidder shall submit the quotation / offer in the above prescribed format of Section IA, IB and II only. Informations any other forms shall shall be rejected.

Address: Joint Director (Purchase), Purchase Authrity, Central Power Research Institute, Sadashiya Nagar P.O., P.Box, No. 8066, Bengaluru-560 80,

Tele: 080-2207 2271, email:purchase@cpri.in , web: www.cpri.in